

Booking Form

Please telephone us to confirm availability on the weeks you require.

**Snowlife Ltd, White Willow House,
Colemans Lane, Danbury, CM3 4DN**
Tel: **01245 221266**
Email: **info@snowlife.ltd.uk**
Internet: **www.snowlifechaletolidays.com**



Party leader's details

Name: _____

Address: _____

Home Telephone: _____ Work Telephone: _____

Mobile Telephone: _____ Email: _____

Holiday details

Arrive Verbier: _____ Depart Verbier: _____ Number in party: _____

Chalet: PLEIADES CHOCARDS ANNETTO NIFORTSIE Self drive or Flight No. & time: _____

Transfer required: YES/NO _____ Prebook: NANNY CRECHE KIDSCLUB GROUP/PRIVATE LESSONS _____

Please delete as applicable
Special requests: _____

Passenger details

Name	Age	Address
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		

Please continue on a separate sheet if necessary

Payment details

Deposit = _____ Balance (due 8 weeks before arrival) = _____ Total holiday cost = _____

Insurance It is a strict condition of booking that you must have an insurance policy providing greater or comparable cover than the policy available from Snowlife Ltd. Please telephone us for details if you require cover.

Booking Declaration I have read and understood the Snowlife Chalet Holiday booking conditions and agree to their terms & conditions in respect of and on behalf of all members of my party, including those I may subsequently add to my reservation

Signed _____ Date _____

BOOKING CONDITIONS

Booking: A booking exists once a confirmation invoice is dispatched with details of what you have booked. Please check this carefully. A deposit of the amount shown on your booking confirmation and a signed booking form is required within 5 working days to secure your booking. Final payment is due 8 weeks prior to departure. If payment is not received by this date Snowlife Ltd, reserves the right to cancel arrangements made on your behalf and charge appropriate cancellation fees. Bookings made 8 weeks or less before departure date must be paid in full at the time of booking. Late payments will be subject to a 5% penalty charge to be levied at the discretion of Snowlife Limited. Snowlife Limited accepts a booking on the understanding that guests have a valid winter holiday insurance policy with benefits equal to or greater than the policy recommended by us. Snowlife Limited reserve the right to make a surcharge in the event that the rate of exchange of Sterling falls below £1 = chf1.60. Where a booking is made on behalf of several individuals the booking is conditional on the person signing the booking form having the authorisation of all the individuals named to enter into this contact. All contracts are subject to English law and the exclusive jurisdiction of the English courts.

Cancellation: Cancellation of your holiday for whatever reason should be notified in writing by the party leader to Snowlife Ltd. Cancellation charges are as follows: more than 8 weeks prior to departure 85% of total holiday price: 8 weeks or less 100% of total holiday price: If cancellation of a party member results in under occupancy of a room those remaining must pay an empty bed supplement. In the unlikely event of Snowlife Ltd. having to change your booking you will be notified as soon as possible and will be offered a comparable holiday or refund in full.

Computers: Snowlife Limited will not be held responsible for any events arising from Computer malfunctions or bugs.

Amendments: Any changes made to names or dates must be made in writing by the party leader. If changes are made sooner than 8 weeks prior to departure, we reserve the right to treat this as a cancellation with charges as above. Late payments & dis-honoured cheques will be treated as a cancellation with relevant charges payable.

Visas and Baggage: At press date British subjects do not need a visa for Switzerland but must have a valid passport. Clients are responsible at all times for their personal documents, baggage, ski equipment etc. whether hired or not.

Resort Vehicles: The resort driver and minibus service, airport transfers and any other transport offered by Snowlife Ltd or our outsource service provider's vehicles during your stay is accepted at your own risk.

Our Responsibility: We accept full responsibility for all arrangements for your holiday, which are totally within our control. Snowlife Ltd. Holidays start and finish with your arrival at and departure from the chalet. We are not responsible for your travel to and from this point or any expenses incurred. We cannot accept responsibility on behalf of any persons not employed directly by Snowlife Ltd. over whom we have no control but who are involved in the provision of your holiday.

Skiing: If you ski with a Snowlife Ltd. employee it will always be on a purely social level. Snowlife Ltd. cannot take responsibility for any injury howsoever caused. At all times guests ski at their own risk. The risk of skiing being adversely affected by weather conditions has to be expected. We cannot be held responsible for circumstances beyond our control where certain facilities or arrangements may be withdrawn or altered. Snowlife Ltd. Will not be liable for any loss, delay or costs connected or arising out of adverse weather conditions including blocked roads. Guests skiing with any Snowlife staff member will be expected to pay for lunch.

The Accommodation: All descriptions in this brochure are given in good faith based on information correct at the time of press. The chalets have to be cleaned on Saturdays' so access to rooms is unlikely to be possible until late afternoon and you will be asked to vacate your rooms by 9.30a.m. on the morning of your last day. Guests are liable for the cost of any damage or loss to the chalets or their contents. Snowlife Ltd. reserves the right to receive a deposit against breakage or loss. Such deposits are to be refundable once the chalet accommodation has been vacated in good and satisfactory order. Snowlife Ltd. shall be entitled to recover these costs from the client if necessary before homeward bound departure. The party leader shall be liable in the first instance for any claims against the party. We cannot guarantee that guests will be provided with front door or room keys or that the chalet will always be locked during the day or evening and we are unable to accept responsibility for loss or damage to personal belongings. Guests undertake not to harm the reputation of Snowlife Ltd. or cause any offence to any of the other guests or representatives of Snowlife Ltd. or to act in any manner which could be deemed to affect the enjoyment of other guests' holiday. The holiday of any guest in breach of this undertaking is liable to be terminated immediately and Snowlife Ltd. will have no further contractual or other obligation to that guest.

Noise: Guests must turn off music after 10.30pm and must at all times respect the wishes of other guests and our neighbors. The level of noise/music considered to be too loud will be at the discretion of Snowlife staff.

Illness: All guests undertake not to travel out to any of our chalets when knowingly ill or suffering from any kind of illness. Any guest that is quarantined at the request of Doctors or the Swiss authorities will be charged for accommodation per the brochure price. In case of cancellation due to illness no refunds will be made. Any damage or mess caused by illness will be liable to a minimum cleaning charge of chf500. This charge will be levied at the discretion of the resort manager.

Alcohol: We reserve the right to refuse alcohol to any guest. Children under the age of 18 are not allowed to consume alcohol in any of our chalets.

Smoking: Smoking is not permitted in any of our chalets.

Day Off: During the week Snowlife staff have a day off usually on Wednesday. Breakfast will be set out the night before and guests are asked to help themselves. Unfortunately cooked breakfasts are not available on this morning. The chalet and bedrooms are not cleaned on this day. There is no afternoon tea or evening meal served on the day off, and guests are asked to eat out in the evening. It is not possible for guests to use the kitchens to prepare food in any of our chalets.